



# Torbay Road Torquay

## Survey Results May 2013

Data was collected between 5<sup>th</sup> April and 17<sup>th</sup> May 2013

| Method       | Number of questionnaires returned |
|--------------|-----------------------------------|
| Paper        | 56                                |
| Online       | 35                                |
| <b>Total</b> | <b>91</b>                         |

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## **Introduction**

At their meeting of the 31st January 2013 the members of the Transportation Working Party made a decision to conduct a full consultation with stakeholders and members of the public with regard to the flow of traffic along Torbay Road, Torquay, adjacent to Rock Walk and consider whether the scheme should remain in place or be reverted back to its original 'dual carriageway' arrangement.

The current traffic arrangements on this section of Torbay Road were implemented prior to the summer of 2011 following a full consultation with stakeholders and the public, which was the subject of a report to the Transportation Working Party on 6th November 2009.

The current layout has been in operation since June 2011.

## **Methodology and Respondent Profile**

Members of the public were invited to give their views on the proposal; any recommendations to councillors regarding changes to the existing road layout will be based on the level of support or otherwise, resulting from this consultation. The survey took the form of both an online survey and paper copies and received a total of 91 responses.

Of the 91 responses, 56 were received via paper copies and 35 people used the online survey. 35.2% were female and 57.1% were male; the largest age range group was 65 - 74 years old (27.5%) and the most common ethnic origin of respondents was White British (90.0%).

## **Quality Assurance**

To ensure the quality of data provided, all information received through both the online and paper surveys were verified and moderated. This provides reassurance that the results presented overleaf are a true representation of respondent's views.

## Section 1: Responses

### Q1. Are you a resident, business owner or visitor to the area?

Table 1:

| Resident                         | 65        | 71.4%       |
|----------------------------------|-----------|-------------|
| Business Owner                   | 5         | 5.5%        |
| Both Resident and Business Owner | 16        | 17.6%       |
| Visitor                          | 4         | 4.4%        |
| No response                      | 1         | 1.1%        |
| <b>Total</b>                     | <b>91</b> | <b>100%</b> |

- 71.4% of respondents were a resident of Torbay with 89% being either a resident or business owner (71.4% and 17.6%)

### Q2. Do you like the current road layout?

Table 2:

|              | Number    | Percent     |
|--------------|-----------|-------------|
| Yes          | 31        | 34.1%       |
| No           | 58        | 63.7%       |
| No response  | 2         | 2.2%        |
| <b>Total</b> | <b>91</b> | <b>100%</b> |

### Q3. Would you like the road to revert to its previous layout?

Table 3:

|              | Number    | Percent     |
|--------------|-----------|-------------|
| Yes          | 57        | 62.6%       |
| No           | 33        | 36.3%       |
| No response  | 1         | 1.1%        |
| <b>Total</b> | <b>91</b> | <b>100%</b> |

- From tables 2 and 3 above it is evident that 63.7% of respondents do not like the current road layout with 62.6% responding they would like the road to revert to its previous layout.

#### Q4. Do you have any comments?

For those respondents who answered this question, please see below reoccurring themes.

#### Key themes which emerged from the free text comments:

| Opinion   | Reasons   |
|---|---|
| <p><b>For</b> reverting back to the old layout of a dual carriageway:</p> <p><b>62.6%</b></p>     | <p>Current layout is dangerous, road is too narrow, reverting will make it safer<br/>Confusing for pedestrians<br/>It will increase parking spaces and revenue<br/>There has been an increase in accidents<br/>The new layout would make it clearer for drivers</p>   |
| <p><b>Against</b> reverting back to the old layout of a dual carriageway:</p> <p><b>36.3%</b></p> | <p>Problems could be addressed with other traffic measures e.g. improved signing, markings or physical separation if required<br/>The extra parking spaces would cause congestion with drivers looking for a place to park, the road moves much more freely this way<br/>A reversion of the road would be too costly and inconvenient<br/>Current layout is an improvement from the previous layout</p> |

## Section 2: Respondent Profile

91 surveys were returned. The respondent profile was as follows (further detail can be found in the tables below)

- More than half of respondents were male (57.1%)
- Just under half of respondents (49.5%) were aged between 55-74 years
- 90.1% of respondents were white British
- The majority (83.5%) of respondents declared they did not have a disability
- Of those who said they had a disability (13.2%), 8.8% said it affected their mobility

### Gender

Table 4:

|              | Number    | Percent     |
|--------------|-----------|-------------|
| Male         | 52        | 57.1%       |
| Female       | 32        | 35.2%       |
| No response  | 7         | 7.7%        |
| <b>Total</b> | <b>91</b> | <b>100%</b> |

### Age

Table 5:

|              | Number    | Percent     |
|--------------|-----------|-------------|
| 0-15         | 0         | 0.0%        |
| 16-24        | 3         | 3.3%        |
| 25-34        | 9         | 9.9%        |
| 35-44        | 10        | 11.0%       |
| 45-54        | 15        | 16.5%       |
| 55-64        | 20        | 22.0%       |
| 65-74        | 25        | 27.5%       |
| 75+          | 5         | 5.5%        |
| No response  | 4         | 4.4%        |
| <b>Total</b> | <b>91</b> | <b>100%</b> |

## Ethnic Origin

Table 6:

|                   | Number    | Percent     |
|-------------------|-----------|-------------|
| White: British    | 82        | 90.1%       |
| Prefer not to say | 4         | 4.4%        |
| No response       | 5         | 5.5%        |
| <b>Total</b>      | <b>91</b> | <b>100%</b> |

## Disability

Table 7:

|              | Number    | Percent     |
|--------------|-----------|-------------|
| Yes          | 12        | 13.2%       |
| No           | 76        | 83.5%       |
| No response  | 3         | 3.3%        |
| <b>Total</b> | <b>91</b> | <b>100%</b> |

## Type of Disability

Table 8:

|              | Number    | Percent      |
|--------------|-----------|--------------|
| Hearing      | 2         | 2.2%         |
| Mobility     | 8         | 8.8%         |
| Vision       | 3         | 3.3%         |
| Other        | 1         | 1.1%         |
| <b>Total</b> | <b>14</b> | <b>15.4%</b> |

*\*Please note that the number of respondents for the above table may exceed the 12 people who answered yes for having a disability, this is because there was an opportunity to tick more than one box for this question.*